Dear Nursing Colleagues, Friends and Community Members,

I am pleased to invite you to celebrate the success of North Hills Hospital. As a Pathway to Excellence® designated hospital through the American Nurses Credentialing Center (ANCC), our accomplishments are impressive and impactful, and leave me once again marveling in the beautiful, essential and exciting profession we have in nursing.

We are engaging nurses at every level of the organization to transform healthcare and deliver integrated, seamless, and patient-centered quality care across the care continuum. Nursing’s role in coordinating care is guided by our nursing professional practice model – emphasizing the nurse as scientist, leader, and practitioner. In collaboration with our patients, families, physicians, and members of the inter-professional care team we continue to work for improved health, efficient care delivery and cost effective care for the communities we serve.

This year, we have made significant strides in improving patient experience, safety, and quality outcomes. We have pioneered new nursing roles that span care settings utilizing clinical nurse leaders (CNL). We’ve continued to build upon our commitment to structural empowerment through nursing shared governance, and evidence-based practice, research and innovation continues to grow with our Texas Christian University (TCU) EBP Fellowship program and other innovative initiatives. North Hills Hospital is known for its advanced programs which are clearly exemplified in our culture of clinical excellence. Our structure, processes, and outcomes all support our ongoing Magnet® journey, which is a formal, recognized measure of nursing excellence.

In the midst of these accomplishments are the ongoing challenges we have faced as healthcare continues to present changes, surprises and opportunities. Our Nurses have risen to every occasion and approached the future with creativity, innovation and courage, all the while holding the conviction that clinical excellence is our highest priority. The future demands that we continue on a positive, thoughtful, and flexible path and I am convinced that our nurses and leaders will be examples as we continue to lead into the future.

Every day, I am reminded of the warmth and beauty of being a nurse and a member of an inspiring profession. Every interaction a nurse has she has the ability to impact a life by her touch, voice and words that are forever remembered by our patients and families that we have the privilege to care for.

We appreciate our nurses and thank them for the passion and commitment they deliver to our patients.

Tracey Smithson RN, MSN, NEA-BC
Chief Nursing Officer